

A MESSAGE FROM THE MAYOR...

The Board of Trustees and I have instituted a transportation program to provide eligible North Riverside residents an affordable and convenient transportation service limited to medical appointments within a five mile radius and shopping within North Riverside only. The cost for each one-way trip is only \$1.50. The balance, of up to \$6.50, is subsidized by the Village.

Please read this pamphlet thoroughly to familiarize yourself with the procedures, guidelines and eligibility requirements. **Note that any unauthorized use of the transportation service is prohibited.** In the event that you utilize your rider program identification card for a non-eligible trip, you will be billed by the Village. A number of reported abuses may result in the cancellation of the Rider Program.

We appreciate your cooperation in making this program a success.

If you or someone you know is in need of this service, please contact the Recreation Department.

Transportation service is limited to:

Medical & Dental Appointments
(within a five mile radius);

MAYOR RICHARD N. SCHECK

Revised March 2008

VILLAGE OF NORTH RIVERSIDE

Authorized by
Mayor Richard N. Scheck
and
Board of Trustees

Village of North Riverside
Recreation Department
2401 S. Des Plaines Avenue
North Riverside IL 60546
(708)442-5515
Fax: (708)442-7310
www.northriverside-il.org

Village of North Riverside

Administration & Mayor's Office:
(708) 447-4211

Emergency Fire & Police:
9-1-1

Recreation Department:
(708) 442-5515

Non-Emergency Police:
(708) 447-9191

Non-Emergency Fire:
(708) 447-1981

North Riverside Public Library:
(708) 447-0869

North Riverside Post Office:
(708) 442-8207

West Suburban Senior Services:
(708) 547-5600

Proviso Township Senior Services:
(708) 343-7430

Shopping within
North Riverside;

Shopping at Target and Walgreens Stores
in Broadview

Other personal travel, such as airports, restaurants, beauty shops, etc., is PROHIBITED.

ELIGIBILITY:

Residents 55 years of age or older
Or
Disabled/Handicapped Residents

RATES:

A fixed amount of \$1.50 (does not include tip) shall be paid to the cab driver by the rider. Verify rate on ticket with rate on meter before paying. **Balance, up to \$6.50 additional, shall be paid by the Village** for each one-way trip. (max. of 5 miles). When two or more card holders ride together from the same pick-up point to the same destination, the fare will be the special fare for the first person and an additional .50 for each additional passenger.

For trips to medical facilities over the five mile limit, you are responsible for the customary \$1.50 for each one way trip, plus any amount over the \$8.00 total meter fare allowance.

REGISTRATION:

Please call the Recreation office at (708) 442-5515 to schedule an appointment to have your picture taken for your Rider Card ID. Proof of residency will be required.

**If you need to utilize the program before the next ID day stop by the Rec. office and a temporary ID card will be issued.*

PARTICIPATING COMPANIES:

A-Local Taxi, Inc.
(708) 447-4700
Blue/Village Cab Co.
(708) 583-6900
Brookfield Livery
(708) 485-2500
(708) 354-2500
**Express Cab/
Gladstone Taxi Group**
(708) 863-2400

To arrange transportation service contact the cab company of your choice directly. At time of pick-up present driver with your ID card. Driver will have you sign a "Passenger Ticket", which will also indicate your pick-up point and destination, as well as the cost of the trip. You will also receive a copy of this ticket for your own records.

HELPFUL HINTS:

- Try to schedule your trips between 9 AM and 3 PM.
- Call one hour before you need to be picked up. If possible, call one day in advance.
- Advise cab company if you will be requiring special assistance.
- Inform cab company that you are a member of the North Riverside Rider Program.

- Please be ready at the time you designated for your pick up.
- Driver will not wait for your return trip. Please call cab company for return trip pick up.
- Report lost or stolen ID cards to the Village immediately.
- Save your receipts.

ANY UNAUTHORIZED PERSONAL USE OF CAB SERVICE IS TO BE PAID BY THE RIDER IN FULL DIRECTLY TO THE CAB DRIVER.

All questions, complaints and suggestions related to this program should be directed to the **North Riverside Recreation Department.**